



Information and Rules for Candidates taking IFE Examinations in October 2020

INTRODUCTION

This document provides information and rules for candidates who have booked examinations in October 2020. Candidates should read this document before taking the IFE examinations. They should familiarise themselves with the rules set out below and should ensure that they are aware of their own responsibilities.

PREPARING FOR EXAMINATIONS

Candidates are responsible for:

- knowing the correct date, time and location of their examinations
- making their own travel arrangements
- ensuring that they have relevant examination booking information (including any letters relating to reasonable adjustments)
- ensuring that they have photographic identification to take to their examination centre
- payment of any additional fees charged by their branch/the examination centre
- familiarising themselves with the examination format

Examination timetable: The October 2020 examination timetable is available on the *October 2020 Examinations* page of the IFE website (in the section for Qualifications). A copy of the timetable is provided at the back of this booklet.

Booking: The IFE will acknowledge receipt of Examination Booking Forms and will progress examination bookings as per the information provided on the form. Candidates are advised to commence study (if they have not already done so) as soon as they submit their Examination Booking Form.

Venue Information: Candidates should receive detailed venue information by mid-September. If candidates have not received this by the end of September, they should contact the IFE (if they booked directly with the IFE), their Branch Manager (if application was made via the branch) or their employer (if application was made via their employer).

Reasonable Adjustments: Candidates who have requested alternative assessment arrangements through the IFE's Reasonable Adjustment procedures will receive information from the IFE (or their examination centre if they submitted their application via their centre) about the arrangements that are acceptable and that have been agreed with their centre.

Examination format: Candidates are advised to review the examination syllabus and past papers/sample questions on the IFE website so that they are aware of the examination format and requirements.

Candidates should also read the Candidate Guide which is available on the *Preparing for Examinations* page of the IFE's website. This guide provides information about instructions used in examination questions, common errors and the level of difficulty of different qualifications.

ARRIVING AT THE EXAMINATION VENUE

Candidates are responsible for:

- arriving at least 30 minutes before the time stated for the start of the examination
- presenting the letter from the IFE confirming their examination(s)
- presenting personal identification (including photographic identification) when requested by the examination centre
- providing their own pens and pencils and, where applicable, mathematical equipment such as basic calculators and ensuring that it complies with the IFE examination rules
- ensuring that they do not take unauthorised belongings into the examination
- arriving at least 40 minutes before the start of the examination if non-standard arrangements such as additional time have been agreed or if arrangements need to be discussed with the examination centre

Rules for Candidates

Late arrivals: Candidates may be allowed to enter the examination room at the discretion of the Examination Centre Manager (or Senior Invigilator) for up to 30 minutes after the examination has started. However, no extension of time at the end of the examination will be given. After 30 minutes, candidates will not be permitted to enter the examination room. Examination fees will not be refunded where candidates who arrive late are not admitted.

Examination materials: Candidates must bring their own pens, pencils and drawing instruments (ruler, compass, etc.). Candidates may use their own basic calculators in examinations. Calculators must conform to the following criteria:

- silent in operation
- operated by batteries
- storing no information except that provided by the manufacturers for the calculator to perform its normal functions. **(Note: smart watches and mobile telephones must NOT be used as calculators and these items must not be taken into the examination room.)**

All other materials including answer books, lined continuation paper and graph paper (as needed for the examination) will be provided by the invigilators.

Reasonable adjustments: Candidates who have dyslexia or other disabilities/illnesses and who require adjustments to standard arrangements should already have applied to the IFE and will have received confirmation from the IFE as to the arrangements that will be permitted. The examination centre will have been advised by the IFE of any arrangements that have been agreed. In this case, candidates must arrive 40 minutes before the start of the examination and identify themselves to the Examination Centre Manager or one of the invigilators.

Candidates should note that they must apply for reasonable adjustments for **each** examination where they wish to have access to alternative arrangements. Centres will not be able to make arrangements for candidates on the examination day unless these arrangements have been pre-agreed with the IFE and the candidate presents the relevant confirmation from the IFE.

Temporary illness or injury at the time of the examination/taking medication during an examination: Candidates should arrive 40 minutes before the start of the examination with relevant medical evidence of their condition. This must be shown to the Examination Centre Manager or Senior Invigilator before the examination starts. A note will be made of the situation. Situations requiring changes to examination conditions must **always** be referred to the IFE.

Candidates are not permitted to bring cases, bags, books, notes, mobile telephones, smart watches or any other unauthorised items to their desks in the examination room. Personal items may be left at the back of the examination room (or in another room) at the discretion of the invigilators. Candidates should note that taking unauthorised materials/items into the examination will result in disqualification.

EXAMINATION CONDUCT

Candidates are responsible for:

- checking that they have been given the correct examination paper and answer book/answer sheet and referring any queries to the invigilator immediately
- ensuring that they understand and follow the instructions for the examination – these are printed on the front cover of the examination paper and on the answer book
- following the examination conduct rules and the instructions provided by the invigilator
- ensuring that they do not take unauthorised materials/items into the examination room

Rules for Candidates

Examination paper instructions: Candidates must ensure that they understand and follow the instructions, particularly:

- use only the IFE answer books, answer sheets or continuation paper provided
- write answers in English
- complete accurately the cover of the answer book including their IFE candidate number and the examination reference code

Conduct During Examinations:

Candidates must:

- comply with the start and finish times of the examination as stated by the invigilator
- communicate **only** with an invigilator, by first raising a hand. (Communication with other candidates during an examination session is forbidden and may result in disqualification.)
- be escorted by an Invigilator if they leave the examination room and intend to return
- in the event of an emergency, follow the instruction of the Centre Manager/Invigilator
- stop writing when the invigilator states that the examination time has ended. An invigilator will announce when there are thirty minutes left of the examination, when there are five minutes left and when the examination has finished and candidates have to stop writing
- return all answer sheets and question papers to the invigilators at the end of the examination, ensuring that all answer sheets are labelled with correct candidate details and securely fastened together
- remain seated and silent while examination papers and answer books are collected and other checks are made

Candidates must **NOT**:

- introduce any unauthorised items/materials into the examination room such as notes, resource materials, smart watches or mobile telephones
- vacate their desk or leave the examination room for a break without the permission of an invigilator
- leave the examination during the first 30 minutes of the examination
- smoke during an examination

Candidates may leave the examination room permanently once 30 minutes have passed. However, no candidate may leave the room during the last 30 minutes of an examination. For Level 3 Certificate candidates, where the full examination time is one hour, candidates should not leave the room during the examination except in emergencies.

Concerns about an examination question: If candidates have queries or concerns that there may be an error in an examination paper, they should query this with an invigilator by raising their hand during the examination. Where appropriate, the invigilator will be able to contact the IFE to seek advice. The invigilator will note the concerns raised in their Invigilation Report.

Candidates who continue to be concerned about the content of the examination paper (eg an error in a question or a question that does not appear to be within scope of the published syllabus) should email the IFE immediately after the examination – exams@ife.org.uk

Feedback on the examination process: Candidates who have a grievance about the conduct of the examination should bring this to the attention of the Examination Centre Manager or the Senior Invigilator after the session is finished and before they leave the site. The details of the complaint will be noted on the Invigilation Report. Candidates should read the notes made and sign the report to confirm agreement with what has been written. Alternatively, candidates may contact the IFE Examinations team directly at exams@ife.org.uk. All grievances will receive careful attention.

FAILURE TO FOLLOW THE IFE EXAMINATION RULES

Any act that is a breach of the examination rules and arrangements specified by the IFE and which confers an unfair advantage constitutes malpractice. The IFE is committed to maintaining the integrity of the examinations and to ensuring that all candidates experience equitable assessment conditions.

Candidates should be aware that the IFE will investigate and follow up **all** cases of suspected malpractice. Where justified, this will result in the candidate(s) concerned being disqualified.

In the event of malpractice by candidates (improper conduct/disregard of the rules) being identified in the examination process, the Examination Centre Manager or the Senior Invigilator will record the circumstances in the examination report. Candidates will be advised that they will be reported to the IFE; in some cases, candidates will be allowed to continue the examination if they wish to do so but in extreme circumstances candidates may be excluded from the examination.

Further information on Malpractice and the IFE's procedures is available on the IFE's website - <http://www.ife.org.uk/Qualification-FAQs>

SPECIAL CONSIDERATION

Candidates who experience unexpected problems or medical issues on the day of the examination that affect their ability to perform to their usual standard in the examination may apply for Special Consideration.

Special Consideration is the process by which the IFE and the examiner team review the candidate's situation and the supporting evidence submitted by the candidate in order to determine whether or not a candidate has been adversely and unfairly affected and therefore whether compensation should be applied in determining the candidate's mark for the examination. Special Consideration is applied only in exceptional circumstances.

Information on special consideration and the application process is available on the Policies and Procedures page within the Qualifications section of IFE's website - <http://www.ife.org.uk/Qualification-FAQs>

NON-ATTENDANCE

Candidates who are unable to attend the examination as planned will be marked as absent on the examination centre's attendance register. As advised in the Terms and Conditions for Examination

Candidates, the IFE does not refund examination fees where candidates do not attend the examination(s) that have booked for them. If candidates wish to take the examination(s) at a later examination session, they must submit a new application form to the IFE and follow the standard process for making a new examination entry.

In some exceptional circumstances where candidates are unable to attend the examination due to severe and unexpected circumstances outside of their control, the IFE will arrange for a deferral of the examination(s). Candidates should note that a fee will be payable where deferral arrangements are agreed. Requests for deferral arrangements must be made in writing, using the form provided by the IFE and should be emailed to: exams@ife.org.uk. Requests must be supported by medical documentation, employer letter or other appropriate supporting evidence. All requests must be submitted by **2 November 2020** at the latest.

RESULTS

Results letters will be posted to all candidates. The IFE is not able to give results over the telephone.

Results letters (and, where relevant, certificates) for all examinations will be **posted** to candidates on **Wednesday 6 January 2021**.

The IFE will update the October 2020 Exams page of the IFE website after the results have been posted to candidates. The IFE requests that all candidates allow an adequate amount of time for their results to arrive before contacting the IFE to request an electronic copy of the result letter or a second copy to be posted to them. Successful candidates will receive an appropriate certificate with their results letter.

Where candidates are entered by their Local Branch or by their Fire and Rescue Service, a copy of their results will also go to the person who submitted the entry.

Candidates are responsible for:

- advising the IFE promptly if they change address after submitting their examination booking; failure to notify the IFE of changes in address will result in results being sent to an incorrect address and subsequent delays in receipt of results. Candidates should attempt to retrieve information sent to an incorrect address (caused by candidate failure to provide a correct/updated address) prior to requesting a second copy of materials to be sent by the IFE.
- notifying the IFE if they do not receive their results within a reasonable time from the date that they were posted. Note: If candidates do not notify the IFE within 6 months of the date the results were posted, there will be an administrative charge for re-issuing and re-printing the certificate.

Candidates should note that the results letter will show the grade/result achieved as a specified in the published syllabus eg candidates taking the Level 2 Certificate examinations will receive either a Pass or a Fail result; candidates taking examination papers for units within the Level 3 Diploma will receive results graded A, B, C, D or Fail.

Please note: the IFE does not provide candidates with the actual marks achieved in results letters but reports results as set out in the published Pass/Fail or Grade structure.

Where candidates are required to pass four examinations in order to achieve a specific qualification (ie the IFE Level 3 Diploma in Fire Science and Fire Safety, the IFE Level 4 Certificate in Fire Science and Fire Safety, or the IFE Level 3 Certificate in Fire Science, Operations, Fire Safety and Management) the IFE will automatically issue the full qualification certificate when four units have been achieved within the five year timeline.

RESULTS ENQUIRIES/RE-MARKS

Following the issue of results, candidates may submit a Results Enquiry if they wish to query the result that has been issued by asking for their paper(s) to be re-marked. Please see the “Enquiries about Results and Appeals” information on the IFE website for further information about the process.

Candidates may contact the IFE in the first instance if they wish to query how far away from the pass mark they were. The IFE is unable to accept queries of this nature by telephone so all requests must be made in writing/by email and all responses from the IFE will be via email.

The closing date for submission of results enquiries in relation to the October 2020 examinations is **8 February 2021**.

FURTHER INFORMATION

IFE Website: The IFE will update the page for *October 2020 Examinations* page regularly – for example to notify candidates when results have been posted or to provide links to relevant documents. Candidates are advised to check this page regularly for information.

Emails: If you have a query or require further information, please contact exams@ife.org.uk



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October 2020 Examination Timetable

Date	Start Time - Finish Time	Qualification and Unit Name
Monday 12 October 2020	09.00 – 10.00	Level 3 Certificate Unit 1: Fire Engineering Science
	10.30 – 11.30	Level 3 Certificate Unit 2: Fire Operations
	10.30 – 12.00	Level 2 Certificate in Passive Fire Protection
	10.30 – 1.30	Level 2 Certificate in Fire Science, Operations and Safety
	10.30 – 1.30	Level 3 Diploma Unit 6: Fire Service Operations and Incident Command
	2.30 – 3.30	Level 3 Certificate Unit 3: Fire Safety*
	2.30 – 3.30	Level 3 Certificate Unit 4: Management & Administration*
	2.30 – 5.30	Level 3 Certificate in Passive Fire Protection
2.30 – 5.30	Level 4 Certificate Unit 3: Fire Service Operations and Incident Command	

*Level 3 Certificate, Fire Safety (L3C3) and Level 3 Certificate, Management and Administration (L3C4)

Candidates who wish to sit **both** the Level 3 Certificate Unit 3, Fire Safety (L3C3) and the Level 3 Certificate Unit 4, Management and Administration (L3C4) examinations will be able to take both of these papers during the afternoon. Candidates should complete the L3C3 examination first. At the end of the one-hour examination period (ie 2.30-3.30pm), the examination centre will need to remove the materials relevant to L3C3 and replace these with the examination paper for L3C4 and a new answer book to be used when completing the L3C4 examination. Candidates will then sit the L3C4 examination between 3.30 and 4.30pm. Centres/Candidates do not need to advise the IFE of this arrangement as this will be automatically processed at the point of examination booking.

Candidates who are taking only the Level 3 Certificate, Management and Administration examination should take this paper in the allocated slot of 2.30-3.30pm.

Timetable clashes: If candidates wish to take two examinations (other than L3C3 and L3C4) that are currently scheduled at the same time, please contact the IFE to discuss possible alternative arrangements by emailing exams@ife.org.uk