IFE Recognitions

Terms and Conditions

Introduction

These Terms and Conditions are in place to protect the quality of the IFE’s Recognitions and apply to all organisations that have achieved one or more of the following IFE Recognitions:

- Recognised Training Provider
- Recognised Training Course
- Recognised Educational Programmes

Payment of the IFE’s fees (initial or annual renewal fees) will be taken as acceptance of the Terms and Conditions set out below.

Limitations of Recognitions

Recognition applies only to the organisation that submitted the application and secured the recognition. Recognition may not, under any circumstances, be transferred to other organisations such as sub-contractors, partners or customers of the organisation that secured the original recognition.

If recognised courses or programmes are sold/sub-contracted etc. to organisations other than the organisation that secured the original recognition, and these organisations wish to deliver the courses or programmes with the IFE recognition status, they must submit their own application for recognition.

Promotion of Training/Courses/Programmes

Organisations that have achieved IFE recognition(s) must avoid making any inaccurate or misleading statements concerning their recognition status. If in doubt, they should contact the IFE to agree statements for publication.

If recognition lapses or is withdrawn, all references to the IFE must be removed from materials and the organisation must refrain immediately from representing itself as recognised by the IFE.

Organisations that have achieved IFE recognition(s) must use only the logo provided by the IFE. The IFE will update the logo each year to clearly identify the year of the recognition i.e. the logo for 2016.
will specifically reference 2016. Organisations must ensure that they use the correct logo for the year in which the courses/programmes are being delivered.

Ownership of the IFE’s logo remains with the IFE. The logo may not, under any circumstances, be transferred to other organisations for their use even where courses/programmes have been shared/sold in full.

**Quality Standards**

Organisations that have achieved IFE recognition(s) must continue to maintain at least the minimum standards required for recognition (as set out in the recognition documentation).

Any significant changes (such as changes to content of courses, or the addition of new trainers) should be promptly notified to the IFE.

Recognised organisations must comply with the IFE’s quality assurance standards including enabling IFE representatives to carry out both regular and unannounced monitoring visits and providing updated documents (e.g. for annual renewal purposes).

**Administration**

All fees are non-refundable and must be paid promptly.

All queries from the IFE must be dealt with promptly and in full.

All information provided to the IFE should be accurate and full.

Changes in circumstances (e.g. name of organisation or address) should be notified to the IFE promptly.

**Suspension/Withdrawal of Recognition**

Failure to meet any of the above conditions may lead to either the suspension or withdrawal of recognition.

Where the IFE identifies areas of concern with an organisation currently holding IFE recognition(s), the organisation will be informed in writing and will be provided with the opportunity to address the situation/set out their circumstances. If the organisation continues to fail to meet the conditions the IFE will, as a last resort, withdraw the recognition.

Where the IFE withdraws recognition due to the organisation’s failure to comply with the terms and condition set out above, the organisation will forfeit their annual recognition fee.

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**Date of issue: 25 November 2015**

Terms and Conditions apply to all 2016 recognitions onwards